

Terms and conditions of sale 2026-04

Westports



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General

- These terms and conditions of sale are valid from 1st October 2026 until further notice or until 31st December 2026 at the latest.
- All services are based on the currently valid version of the general terms and conditions of TFG.
- Any other services used by the customer or any additional costs incurred by the customer will be charged according to outlay.
- Disclaimer: Detention, demurrage, storage and other shipping charges shall not be refunded by TFG
- All terms and conditions quoted apply to the transport of ISO-standard containers.
- These terms and conditions of sale are available in German and English. In case of doubt the German version shall prevail.
- Working days within the meaning of these terms and conditions of sale are Monday to Friday.
- Rates for transports from/to Italy on request.

Transport service

All transport products as offered by TFG are subject to the valid timetable at www.transfracht.com.
The TFG transport service includes the following rail transport modes:

- combined transport (CT)
- combined transport / self-pick-up /self-delivery (C/S)
- rail siding traffic (RST)
- inland terminal to terminal (HTT)

as well as

- road transport of various kinds (transfer services at the seaport, empty container positioning, etc.)
- terminal services

furthermore:

- Containers must not exceed the loading gauge and must be delivered in-gauge.
- TFG reserves the right to select the routing or mode of transport.

Prices

- The currently applicable prices are published in the price centre at www.transfracht.com. Prices are subject to operating feasibility and apply only as long as the current production concepts are maintained.
- All prices listed below are in euros (EUR).
- 30' containers are priced as for 40' containers. A surcharge applies to 45' containers.
- At seaports, for the loading points with a TFG rail link, pick-up/drop-off shall be "to wagon", otherwise "to chassis". For transports from and to Bremen Roland Ubf, handover or takeover is deemed to occur at the start of crane handling.
- Unless otherwise stated, all prices for road deliveries quoted in these terms and conditions of sale include any road tolls payable in the countries served, and in Switzerland prices include the performance-related heavy vehicle charge (LSVA) and a diesel surcharge, including CO₂ Tax.
- Uncleaned (tank) containers with a gross weight (including tare) of ≥ 5 tonnes will be treated as full containers and priced accordingly.

Transport prices include (basic service)	CT	C/S - HTT
Rail transport seaport (loading point) to inland terminal and back	X	X
Handling to / from freight wagon at inland terminal	X	X
Delivery on standard chassis	X	
Delivery to the first inland loading point including pick-up/drop-off of the empty container at the TFG depot	X	
Two hours' free waiting time at the loading point(s) including customs clearance	X	

Structure of transport prices			
Germany		Austria	
20' Ctr. (leer)	40' Ctr. (empty)	20' Ctr. (empty)	40' Ctr. (empty)
20' Ctr. < 16.5t	40' Ctr. < 28t	20' Ctr. < 8t	40' Ctr. < 8t
20' Ctr. $\geq$ 16.5t		20' Ctr. < 16.5t	40' Ctr. < 16.5t
		20' Ctr. < 25t	40' Ctr. < 25t
		20' Ctr. $\geq$ 25t	40' Ctr. $\geq$ 25t

Rail and barge services

The following loading points at seaports are served by rail:

Rotterdam: ECT Delta, Delta II, APM 2, EMX, RWG

The following loading points at seaports are served by barge:

Price quotations / Invoices / Price files	Pricecenter (WEB)
ANTWERPEN BSCHR NOORDZEETERMINAL	ANT - Antwerpen PSA Noordzee K913
ANTWERPEN OUDENDIJK EUROPA K869	ANT - Antwerpen PSA K896
ANTWERPEN WAASL-ND DEURG 1742	ANT - Antwerpen MPET K1742/K1718
ANTWERPEN WAASL-ND GATEWAY K1712	ANT - Antwerpen DP World K1700
ANTWERPEN BERENDR CIRKELDIJK730	ANT - Antwerpen ACT K730

Heavy-Lift surcharge

A surcharge is levied for the transport of 20' containers with the following gross weights:

Location (via terminals in)	gross weight	per container
Germany	≥ 25 t	110.00
Austria**	≥ 28 t	100.00

** Wolfurt EUR 0.00

A surcharge is levied for the transport of 40' containers with the following gross weight:

Location (via terminals in)	gross weight	per container
Germany	≥ 28 t	110.00
Austria**	≥ 30 t	85.00

** Wolfurt EUR 0.00

45' Container surcharge

Transport of 45' containers is subject to a surcharge per direction or route:

Location (via terminals in)	per container
Germany, Austria	125.00

Trucking services

Road delivery of heavy containers

The container gross weight allowed on the road is generally limited to a maximum of 28 tonnes. Deliveries are possible only by prior arrangement with the relevant customer service office or TFG agency, with times of delivery / acceptance agreed.

The maximum container gross weight for cross-border traffic is 25 tonnes. The relevant road traffic regulations in the countries concerned apply.

Free waiting time in road transport

Prices for combined transport include a free waiting time of two hours at the loading point(s), including customs clearance and weighing points. For pre-carriage and pick-up of containers from depots, no truck waiting time is recorded. Different regulation for side loaders, see page 9 Special equipment.

- Surcharge for each additional half hour: 60.00

If delivery of the container by TFG is later than stipulated, the waiting time shall be calculated from the beginning of loading. Events that are not caused by TFG are excluded (for example, possible delays at non-TFG depots and customs / weighing points). If delivery of the container by TFG is earlier than stipulated, the waiting time shall be

calculated from the stipulated time or from the beginning of loading by the customer. If the customer begins loading before the stipulated time, the waiting time shall be calculated from the beginning of loading. If delivery of the container by TFG is at the stipulated time, the free waiting time shall be calculated from that time, regardless of when the customer begins loading.

TFG reserves the right to wait at the depot for a maximum of one hour due to reasons for which the customer is responsible (no notification of container's entry to the depot, no release and / or suitable container available for pick-up at the depot). Any extra costs incurred will be charged to the customer.

Self-delivery/-pick up in the westports

TFG Transfracht offers the possibility of self-delivery/-pick up by customers at selected terminals in Rotterdam and Antwerpen. For self-deliveries, the customer is charged a full cycle handling in each case.

Rotterdam

Terminals with possibility of self-delivery/-pick up	Full Cycle Handling per Container
Euromax Terminal	127.00

Antwerpen

Terminals with possibility of self-delivery/-pick up	Full Cycle Handling per Container
PSA Noordzee K913	139.80

Any storage fees/storage charges incurred at the terminals will be invoiced separately. Conditions can be found under "terminal terms and conditions".

Multi-stop services

Services to additional loading points are subject to surcharges. These are calculated as follows:

km	up to 10	up to 25	up to 50	up to 100	up to 150	up to 200
Germany / Austria	79.00	121.00	166.00	256.00	386.00	518.00
Switzerland	79.00	125.00	243.00	474.00	702.00	937.00

- Distances are calculated as the one-way distance between the loading points.
- The above prices do not apply to cross-border traffic.
- Several loading points within a company's premises will be counted as one stop.
- This provision applies to a maximum of three loading points.
- Prices for more than three loading points or distances of more than 200 km can be provided on request.

Weighing services (SOLAS)

TFG Transfracht offers weighing services for combined transport, in compliance with SOLAS regulations. The customer using the weighing service has sole responsibility for fulfilling the obligations arising from the SOLAS guidelines.

TFG's SOLAS-compliant weighing services are subject to additional charges:

Location	per container
Germany	92.00
Austria	72.00

The above prices include the approach to the weighing station, the execution of the weighing process, the preparation of the weighing notes with the gross weight of the container, and the transmission of the weighing notes to the customer.

The provision for the free waiting time for trucks shall remain unchanged, regardless of whether SOLAS weighing services are used or not.

TFG Transfracht shall not be liable for any costs or delays incurred during the course of the weighing process (e.g. increased waiting times, new arrivals) or for any further costs that may result (e.g. due to delayed shipments to shipowners or storage/non-loading charges in seaport).

Weighing by a third party (customer arranges for the weighing procedure to be taken over by a third party)

If the weighing facility is located within a 10-kilometre radius (one way) of the relevant TFG terminal

- per journey: 79.00
- weighing facility >10-kilometre radius (one way) upon request only

Road deliveries without rail; hitching and unhitching

A surcharge shall apply for road deliveries without a link to rail transport and for cases in which, according to the customer's requirements, the container remains on the chassis with the tractor removed at the loading point or the vehicle with the container on is moved.

Prices apply per container and delivery plus any national road tolls and diesel.

The starting point in the calculation of these prices is the respective terminal. The prices for pick-up/drop-off at a non-TFG depot are calculated based on the distance to the TFG terminal. Cross-border road transport is available on request.

Location	Distance one way – km									
	20	40	60	80	100	120	140	160	180	200
Germany, Austria*	200.00	244.00	287.00	333.00	377.00	421.00	466.00	510.00	554.00	665.00
Wolfurt (CT Germany)	305.00	356.00	405.00	449.00	484.00	521.00	556.00	591.00	629.00	664.00
Wolfurt (CT Switzerland)	305.00	417.00	495.00	580.00	693.00	800.00	907.00	1008.00	1124.00	1230.00

* Prices for distances over 200km for Austria can be viewed in the price centre

Chassis rent

The first 24 hours of chassis rent are included in the surcharge. Saturdays, Sundays and Germany-wide public holidays are free of charge. Chassis rent per additional 24-hour period:

Location	per container
Germany, Switzerland	65.00
Austria	125.00

Truck shuttle

Start of shuttle: Positioning of first container with unhitching at the loading point.
 Ongoing shuttle: A container is positioned and exchanged with the container already there.
 Completion of shuttle: When it is no longer possible or necessary to exchange containers, the last container is picked up. This completes the shuttle. Only one hitching/unhitching surcharge will be applicable for the entire positioning operation. If any individual containers remain at the loading point for more than 24 hours before being picked up, chassis rent will be charged.

Transport of empty containers

A surcharge is levied for the commissioning of an empty container transport in the inland between terminal and depot (both ways) with corresponding empty transport by rail.

For all terminal-depot combinations not mentioned, price on request.

Location	Empty container depot		per container
Munich-Riem Ubf	Munich	Kloiber	30.00
	Munich	CDM	30.00

Pick-up and drop-off of empty containers

A surcharge is payable for the pick-up or drop-off of an empty container in combination with a full container transport. The pick-up or drop-off can be conducted at the transshipment terminal for the related depot for the same surcharge. Empty containers can be picked up or dropped off in combination with a full container transport at other depots than those listed in the table. Prices are calculated as multi-stop services.

Location	Pick-up / drop-off depots		per container
Munich-Riem Ubf	Munich	CDM / Kloiber	0.00
	Parsdorf	CHS Südcon / CLM	110.00
	Augsburg	Kloiber	294.00
	Burghausen	KTB	363.00
Wolfurt CCT	Wolfurt	CCT	0.00
	Ulm	DB IS	593.00

Special equipment

TFG can provide special equipment for transfers at seaports at certain terminals subject to an extra charge. Depending on the technical and organisational situation, the availability of the necessary equipment cannot always be guaranteed. Due to limited availability, special equipment can be provided only upon due notification and confirmed time of use at least four business days in advance and upon confirmation of the responsible TFG agency. For tipper chassis, the waiting time regulation stated under Truck - Waiting time for road delivery applies. (Page 3) A free waiting time of 30 minutes applies to the use of side loaders. After that we charge EUR 70 per half hour or part thereof. The maximum gross weight including container tare applies.

Location	Tipping chassis*			Side loader*		
	20'	40'	High cube available	20'	40'	High cube available
Munich-Riem Ubf	75.00(29 t)	75.00(29 t)	75.00(29 t)	185.00(25 t)	185.00(25 t)	185.00(25 t)

*Including 1 lift, each additional lift upon request only

Delivery on Saturdays

- Surcharge per container (upon agreement & availability) 120.00

Night delivery (6 pm – 4:59 am)

- Surcharge per container (upon agreement & availability) on request

Terminal services

Container handling at inland terminals

The following types of handling are available at inland terminals:

from / to	from / to
Wagon	Container yard / truck chassis
Container yard	Truck chassis

Handling without additional costs		
from / to	to / from	Reason
Wagon	Container yard / truck chassis	One handling operation is included in the transport price for loaded containers in CT or C/S (rail handling).
Container yard	Truck chassis	Handling operation during free days granted (including day of entry) for the handling of loaded containers in CT

Invoicing system for handling operations at terminal (x = charges)					
Containers		Loaded / empty		Containers	
Entry	Exit			Entry	Exit
Rail	Truck	Loaded / empty	Within free storage time	-	-
Rail	Truck	Loaded / empty	Free storage time exceeded	-	x
Truck	Rail	Loaded / empty	Within free storage time	-	-
Truck	Rail	Loaded / empty	Free storage time exceeded	x	-
Truck	Truck	Loaded / empty	No free storage time	x	x

- Note regarding Austrian terminals: If containers are not delivered to the terminal on the day the train departs or not picked up on the day the train arrives, a handling surcharge will be charged in accordance with the applicable terms and conditions of the terminal. If additional handling is required (e.g. customs inspection), a surcharge will be levied. The handling operation is invoiced separately, a handling surcharge will be charged in accordance with the applicable terms and conditions of the terminal.

Container storage

Temporary storage is available at inland terminals served by TFG for containers in CT and C/S transport. If the storage space is full, the customer is required to stop further containers from arriving at TFG's request.

Invoicing system for container storage at terminal			
Direction	Entry	Exit	Storage provision
Import	Rail	Truck / rail	Free of charge on a number of calendar days specified per terminal (including the day of entry)
Export	Truck / rail	Rail	Free of charge on a number of calendar days specified per terminal (including the day of departure)
Others	Truck	Truck	Directly subject to costs

- Load units that enter a terminal on a nationwide public holiday will be invoiced as incoming load units on the next business day.
- Loaded containers that arrive by rail on a Friday later than 3 pm or on a Saturday or Sunday will be invoiced as if they had arrived on the following Monday. (For the Basel terminals, loaded containers that arrive by rail on Fridays/Saturdays/Sundays will be invoiced as if they had arrived on the following Monday.)
- In the case of empty containers, TFG must be informed when the order is placed whether the containers are depot or positioning containers. If no instructions are provided, incoming containers will automatically be stored at the depot. Short-notice access to unannounced positioning containers or numerical access will not be possible in the depot area.
- If a transport-related storage at the hinterland terminal is subject to charges, additional handling charges will be incurred.
- The charge for storage until onward carriage is incurred on an ongoing basis and results from the storage surcharges plus additional surcharges for mid-term storage and long-term storage.

Terminal terms and conditions

Location	Intermediate parking										Handling*
	Parking fees per day/TEU				Medium-time shutdown per day/TEU			Long-term shutdown per day/TEU			
	Empty	Load	from day (incl. day of receipt)	Surcharge (in addition to the depositfee)		from day (incl. day of receipt)	Surcharge (in addition to the parking fee + mid-term parking)		from day (incl. day of receipt)		
			Empty	Load	Empty		Load	Empty			
Wolfurt CCT	4.25	4.25	2	2	4.25	4.25	4	4.25	4.25	6**	36.00
PSA Noordzee K913	3.70	3.70	6	6	-	-	-	15.26	15.26	15	139.80

* Truck-truck two handlings

** Wolfurt: Extra-Long-term- parking from day 11 (incl. day of receipt) for empty and loaded container will be charged additional 4,25€

Location	Storage									
	Storage surcharges per day			Mid-term storage per day			Long-term storage per day		Handling	
	20'	40'	from day (incl. day of entry)	Surcharge (add. to storage surcharges)		from day (incl. day of entry)	Surcharge (add. to storage surcharges plus mid-term storage)			from day (incl. day of entry)
				20'	40'		20'	40'		
Munich-Riem Ubf**	18.90	31.40	3	9.10	22.80	5	29.10	56.00	13	0.00*
Euromax Terminal	7.00	14.00	2	7.00	14.00	7	20.00	40.00	14	127.00

* Truck-truck two handlings each EUR 34.50

** additional flat fee for removal of containers after a specified period (see transfers at Hinterlandterminals)

Reefer containers

TFG offers transport of reefer containers, yet explicitly does not assume any liability for damage resulting from unavailable cooling or heating systems. No cooling or heating system is available during transport. Furthermore, not all terminals can provide hook-ups to cooling systems. Reefer connections at terminals, if available, can be provided on request and for a surcharge. If additional handling is required, TFG reserves the right to pass on any costs incurred to the customer.

Transfers at hinterland terminals

Munich

As a result of limited storage capacity in the DUSS terminals mentioned, space is reserved for removal. Containers with an increased storage period are charged a fee for the provision of extended storage space after a certain period of time.

Location	Import		Export & Truck-Truck	
	per container	incl. day of entry	per container	incl. day of entry
Munich	69.00	4 th day	69.00	3 rd day

Loaded-Container Storage

For orders with rail services organised by TFG (CT and CTS), we offer the option of storing load containers in separate storage areas.

In addition, these conditions also apply to forced evacuations in order to avoid blocking the terminal. Information will be communicated to the freight payer in advance.

Location		Fixed amount			Storage surcharges per day		
		Days free of charge (incl. day of entry)	Transfer + Handling*		from day	20'	40'
			20'	40'			
Munich	CDM	2	184.00	218.00	3	8.50	17.00

*Transfer to the load storage area and incl. inbound and outbound handling

The load storage flat rate and the parking costs are invoiced separately according to the days on which the vehicle is not parked.

Customs services

Presentation of goods to customs and customs inspection

A surcharge (per journey) is levied for delivery of goods to the loading point's local customs office:

- Germany, Austria, Switzerland 79.00

Presentation of goods to other customs offices will be charged as multi-stop (p.5). We keep the right to charge for any parking fees incurred.

In the case of cross-border deliveries, the rates stated in our price lists are always calculated via the nearest border customs office in terms of traffic geographical location. In the case of order specifications that deviate from this, we will pass on any additional costs incurred due to additional kilometers.

Customs documents

Location	NCTS -T1		ECS / APCS
	from western ports	from terminals	
Germany	18.00	45.00	No offer
Austria	35.00	55.00	Westports: 22.00
	- value of goods up to EUR 300.000, max. 3 items - each additional item EUR 5.00 - value of goods over EUR 300,000 plus 0.025% of the total value of the goods - Surcharge of EUR 60.00 for alcoholic beverages from 10% ABV		- per container - incl. 1 container - 1 dangerous goods item - up to 4 tariff headings, surcharge for each additional item

Additional services

- Stock removal / entry slip at Austrian terminals 13.00
- Import / export clearance for transports via Austrian terminals (import clearance only with own customs clearance account)
 - including 3 customs tariff numbers 65.00
 - each additional customs tariff number 10.00
- Clarification of unfinished NCTS-T1 60.00
- Changes after the deadline to create NCTS-T1 12.50
- Cancellations after the deadline to create NCTS-T1 35.00

Needed information and deadlines to create NCTS-T1

The following deadlines apply for the transmission of customs data:

NCTS-T1 from German seaport

- 2 working days (12 pm) before the date of dispatch

NCTS-T1 from German hinterland

- 5h before cut-off time according to the valid timetable

For the creation of a NCTS-T1 additional data is required:

German description of goods in accordance with leaflet on customs declarations / ATB-No., if necessary, splitting / value of goods + currency per goods position / customs office of destination / T1 consignee / weight per commodity item / 6-digit customs tariff number per item of goods / GGED Yes / No No / Required field ZE status Yes / No* / Customs stops must be included in the booking as separate stops within the specified time frame

*If No: Customs declaration with full address

If the required customs data are not available to the TFG by the specified deadline or if changes are made after the deadline, there is no entitlement to rail transport on the booked date of dispatch.

If the data transfer is not carried out via our E-Services or Interface, see section administration surcharge (p.12). NCTS-T1 shall be terminated by the customer no later than the specified day of presenting the goods again to customs.

Customs presentation (T1-NCTS)

If a consignee is not an Authorized Consignee (AC) in the T1-NCTS customs procedure, the journey to the customs office (customs presentation) must be booked by the client with the complete address as a separate delivery address.

If such a journey is not booked, TFG automatically assumes that the consignee has AC status and hands over the T1-NCTS transit accompanying document to the consignee against receipt. The consignee then has the obligation to terminate the T1-NCTS in due time at the customs office of destination.

Container high security seals

A surcharge will be levied for the attachment of container seals at inland terminals:

- | | |
|----------------------------------|--------------|
| ▪ per container seal (terminals) | 35.00 |
| ▪ per container seal (seaports) | acc. expense |

Services relating to dangerous goods and waste

General information on dangerous goods and waste

- TFG transports dangerous goods of all classes and waste. This excludes animal by-products in accordance with the Animal By-Products Disposal Act (TierNebG) of categories 1 and 2. Animal by-products of category 3 can be transported in compliance with Regulation (EC) No. 1069/2009 and Regulation (EU) No. 142/2011. Chilled or frozen animal by-products of category 3 are excluded.
- The transport of Class 1 dangerous goods containers (except Class 1.4 S) and explosive substances (S.16) is only possible in Combined Transport on request.
- Non-hazardous waste (green list) is transported in CT. In the case of hazardous waste / waste subject to notification, a site-specific feasibility check must be carried out and is then only possible with a special offer.
- The corresponding number from the Waste Catalogue Ordinance (AVV) must be specified in the order data for all waste transports.

TFG does not transport dangerous goods in the following classes:	
Class 1	Transportation is <u>not</u> possible
Class 2	<u>Chlorinated</u> products (UN number 1017)
Class 4.1	Self-reactive group with temperature control (UN numbers 3231 - 3240)
Class 5.2	Transportation is <u>not</u> possible
Class 7	Transportation is <u>not</u> possible

- When dangerous goods are transported, the customer must provide all necessary information in writing and to observe all national and international regulations.
- Where use is made of exceptions or special approval, all deviations from the applicable legislation must be stated and a copy of the relevant document attached to the transport. All waste shipments must be accompanied by the full approval. Confirmation of acceptance of the waste by the final recipient must also be submitted.
- For transport by sea, a container packing certificate under section 5.4.2 IMDG Code shall accompany the rail and road transport document. This applies only to ISO containers, not to tank containers.
- The container must be labelled for transport by sea (IMDG) at the beginning of transport. Any load unit labelling that is incomplete will be completed by TFG in consultation with and on behalf of the customer.
- Extra costs can arise in the transport of any dangerous goods and waste due to the need for special equipment and/or special regulations (e.g., co-driver, equipment, routing, special approval).
- It is imperative that the TFG Dangerous Goods Officer be notified via our customer service in the event of any accidents
- TFG's dangerous goods safety advisor must be informed of emergencies or accidents (E-Mail: Gefahrgutbeauftragter-TFG@transfracht.com)

Safety surcharge (hazardous goods surcharge and waste surcharge)

A surcharge is levied for the transport of dangerous goods and waste. (No safety surcharge is charged for combined transport for self-collectors and/or self-deliverers and siding traffic).

Location	CT
Germany, Austria	60.00

Temporary storage

Import

Dangerous goods containers must be collected on the day of arrival at the terminal, but at the latest within the opening hours of the working day (of the terminal) following the day of arrival. If this deadline is exceeded, a late fee will be charged for each commenced calendar day, including the day of collection.

Export

Dangerous goods containers must be delivered to the terminal on the day of departure. Delivery on the previous day up to 24 hours before departure at the earliest requires the consent of the terminal operator.

Surcharge

The following delay charges apply at the terminal Munich:

Period of delay	Delay charge (EUR) per load unit
On 1st calendar day	25.00
From 2nd calendar day	83.00
From 3rd calendar day	146.00

At terminals not listed above, containers must be picked up from the terminal within 24 hours. Any delay charges incurred for containers not picked up within this period shall be passed on to the customer.

The surcharge will be charged in addition to the terminal conditions for interim storage.

Transport of explosive substances and objects containing explosive matter

C/S transport of substances and objects in Class 1, Divisions 1.1, 1.2, 1.3, 1.5 and 1.6:
(only for rail transport, additional surcharges for CT transport)

Location (via terminals in)	per container
Germany, Austria	200.00

Container relabelling

- per container (terminal) 120.00
- per container (seaports) acc. Expense

Delivery of tank containers with dangerous goods

- surcharge per delivery excluding safety surcharge per container (Munich) 90.00

Additional services and surcharges

Cancellation and rebooking surcharge

Changes to the dispatch day and cancellations are exempt from charges up to the TFG booking deadline. After this time, any changes to the dispatch day or cancellations are no longer free of charge but shall be subject to a cancellation surcharge. This surcharge will also be charged if containers are not delivered to the terminal before closing time for acceptance (www.transfracht.com) on the booked dispatch day, if shipment is not possible due to incorrect/missing shipment data (e.g. missing or incorrect customs number / container release / commitment note / password / PIN missing/wrong), or if defects in the load units lead to non-shipment.

- per TEU 130.00

If a container that was already scheduled for truck delivery is cancelled or its handling cannot be executed due to reasons for which the customer was responsible after booking was completed, a loss of freight charge will be invoiced. If a container has already been loaded for truck delivery, you will be charged according to Surcharge "Road deliveries without rail; hitching and unhitching" for the complete transport. If no physical journey has taken place, no toll, truck capacity and diesel surcharges will be charged.

The full price will be charged for failed transports in the case of port transfers. In the case of cancellations of transports with return to the point of departure, we charge according to the actual costs incurred.

Cargo Opening Surcharge

- Cargo Opening Surcharge – per Container 150.00

Up to 24 hours before the booking deadline, changes to the cargo opening times can be made at no additional cost. After this time, changes and corresponding necessary rebookings are subject to charges. This results from the given delivery times of the terminals in Rotterdam and Antwerp. For Rotterdam a delivery at the earliest 48h is valid; for Antwerp a delivery at the earliest 7 days before Cargo Opening (subject to change), which must be strictly adhered to.

*Please refer to page 19 for detailed information on the required information in case of change.

Order modification surcharge

As a result of changes in orders made by customers (shipping date, destination station or train), the terminal operator DUSS charges a flat rate fee after containers have been delivered at its hinterland terminals. The costs are passed on.

For the terminal Munich:

- per container 5.00

If additional handling is required at the DUSS hinterland terminals, the costs will increase by the amount of the additional handling fee.

- per container 32.50

In case an additional transfer of the container within the terminal will be necessary, the costs will increase by a flat-rate transport fee of

- per container 53.00

Administration surcharge

TFG charges a flat administration surcharge for all orders that are not placed via the Infokette interface or via www.transfracht.com. Furthermore, we reserve the right to charge the organisation fee if additional work is required due to missing / incorrect order data.

- per container 30.00

Mandatory information

To ensure that transportation runs efficiently, the following information must be provided to TFG Transfracht in advance of an import shipment: Confirmed ship arrival, container number, exemption reference, customs documents, hinterland destination terminal, goods description.

Energy surcharge rail

TFG levies a traction energy surcharge per TEU and route:

Location	per TEU	Location	per TEU
Munich	8.45	Wolfurt	8.96
Cross Connections			
Munich – Wolfurt v.v.	2.17	Neuss – Wolfurt v.v.	6.49
Neuss – München v.v.	6.69		

Infrastructure surcharge

Due to the reduction in track access charge support (TraFöG), the additional costs must be passed on to freight costs through an infrastructure surcharge.

For the exact amount depending on the route and distance, please refer to the downloads in our E-Services.

Eco solutions

With its ECO Solutions products, TFG offers environmentally friendly transport by rail and road.

- **TFGeco train** CO₂e-neutral rail transports
- **TFGeco truck** CO₂e-neutral road transport

This takes place at an additional charge for transports >500 TEU per year. For CO₂e-neutral (100% green electricity) rail transport, customers receive a TÜV-certified proof of the CO₂e savings achieved through their transports. For more information, contact your account manager at TFG.

Congestion Surcharge

Due to the current high utilisation of the port terminals, the congestion of the inland terminals and the associated irregularities in rail handling, a congestion surcharge has been introduced for transports from / to Rotterdam and Antwerp until further notice. The situation is constantly being reassessed and information will be provided on further developments. You can find current information at www.transfracht.com.

Additional ancillary charges

TFG reserves the right to calculate supplements and/or additional ancillary charges to compensate for increases in diesel price including CO₂ Tax and energy price and for the costs of congestion at seaport and inland terminals. Any such supplements or additional ancillary charges shall be listed separately on invoices. Prices quoted by TFG do not take into account the possible introduction of additional costs due to regulations and measures being imposed by local or national authorities. Should any such new costs be introduced, TFG reserves the right to levy the corresponding ancillary charges without delay.

Booking system and requirements

Information required

Bookings must be made via EDI or on www.transfracht.com. For bookings to be correctly accepted and executed, the following minimum details are required:

*Freight payer, relation, pick-up/return depot for empty containers, loading/unloading point(s),
Net cargo weight, container length / height / type, shipowner, ship, port overseas, dangerous goods or waste:
Complete information, if applicable, information for exceeding the loading dimension, desired shipping date*

Adjustments Cargo Opening Times:

To ensure smooth loading, it is mandatory to submit the following information incl. subsequently received changes at least 24 hours prior to booked train departure:

Cargo Opening time (posted time on the part of the shipping company), changes to cargo opening time or ship arrivals incl. shipping company booking number, exemption references and/or container/seal numbers incl. customs information.

Additional data for import bookings only:

Container number for loaded containers; specification of customs procedure.

For transit procedures (T1/T2) and required customs declarations (e.g., multi-stop with separate customs clearance), the necessary information must be provided completely and correctly by the respective booking deadline.

If a customs inspection (document or scan inspection) already exists for a container, this must be notified to TFG in advance during booking. In this case, customs handling / transport execution on the part of TFG is not possible. After successful inspection and release by customs, a corresponding transport can be carried out by TFG.

Orders for loading empty containers from non-TFG depots must also be sent to the depot, which is responsible for checking the loading capacity.

Booking deadline – Rail

11 pm on business days (Monday-Friday)	
Import	3 days prior to the dispatch day for bookings placed via EDI or online (The time at which containers must be ready for loading at the seaport is the same as the booking deadline.)
Export CT	Prior to the day of the road delivery
Export C/S	Prior to the dispatch day or Thursday if the dispatch day is a Saturday, Sunday or Monday

Booking deadline – Barge

12 pm on business days (Monday-Friday)	
Import	One day before the dispatch day. If the departure will be Monday or weekend, then it is Friday at 12 pm

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