

# Terms and conditions of sale 2024-01

**Westports**



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## General

- These terms and conditions of sale are valid from 1<sup>st</sup> January 2024 until further notice or until 31<sup>st</sup> December 2024 at the latest
- All services are based on the currently valid version of the general terms and conditions of TFG.
- Any other services used by the customer or any additional costs incurred by the customer will be charged according to outlay.
- Disclaimer: Detention, demurrage, storage and other shipping charges shall not be refunded by TFG
- All terms and conditions quoted apply to the transport of ISO-standard containers.
- These terms and conditions of sale are available in German and English. In case of doubt the German version shall prevail.
- Working days within the meaning of these terms and conditions of sale are Monday to Friday.
- Rates for transports from/to Italy on request.

## Transport service

All transport products as offered by TFG are subject to the valid timetable at [www.transfracht.com](http://www.transfracht.com). The TFG transport service includes the following rail transport modes:

- combined transport (CT)
- combined transport / self-pick-up /self-delivery (C/S)
- rail siding traffic (RST)
- inland terminal to terminal (HTT)

as well as

- road transport of various kinds (transfer services at the seaport, empty container positioning, etc.)
- terminal services

furthermore:

- Containers must not exceed the loading gauge and must be delivered in-gauge.
- TFG reserves the right to select the routing or mode of transport.

## Prices

- The currently applicable prices are published in the price centre at [www.transfracht.com](http://www.transfracht.com). Prices are subject to operating feasibility and apply only as long as the current production concepts are maintained.
- All prices listed below are in euros (EUR).
- 30' containers are priced as for 40' containers. A surcharge applies to 45' containers.
- At seaports, for the loading points with a TFG rail link, pick-up/drop-off shall be "to wagon", otherwise "to chassis". For transports from and to Bremen Roland Ubf, handover or takeover is deemed to occur at the start of crane handling.
- Unless otherwise stated, all prices for road deliveries quoted in these terms and conditions of sale include any road tolls payable in the countries served, and in Switzerland prices include the performance-related heavy vehicle charge (LSVA) and a diesel surcharge, including CO<sub>2</sub> Tax.
- Uncleaned (tank) containers with a gross weight (including tare) of ≥ 5 tonnes will be treated as full containers and priced accordingly.

Transport prices include (basic service)	CT	C/S - HTT
Rail transport seaport (loading point) to inland terminal and back	X	X
Handling to / from freight wagon at inland terminal*	X	X
Delivery on standard chassis	X	
Delivery to the first inland loading point including pick-up/drop-off of the empty container at the TFG depot	X	
Two hours' free waiting time at the loading point(s) including customs clearance	X	

\* For transports between Bremen Roland Ubf and a inland terminal, handling in Bremen Roland Ubf is also included in the transport price.

Structure of transport prices			
Germany		Austria	
20' Ctr. (leer)	40' Ctr. (empty)	20' Ctr. (empty)	40' Ctr. (empty)
20' Ctr. < 16.5t	40' Ctr. < 28t	20' Ctr. < 8t	40' Ctr. < 8t
20' Ctr. ≥ 16.5t		20' Ctr. < 16.5t	40' Ctr. < 16.5t
		20' Ctr. < 25t	40' Ctr. < 25t
		20' Ctr. ≥ 25t	40' Ctr. ≥ 25t

## Rail and barge services

The following loading points at seaports are served by rail:

*Rotterdam: ECT Delta, Hutchinson Port Delta II, APM 2, EMX, RWG*

The following loading points at seaports are served by barge:

*Antwerp:*

*Left bank: DP World K1700, MPET K1742, MPET K1718*

*Right bank: PSA K913, PSA K869, ACT K730*

### Barge surcharge

TFG will calculate quarterly a surcharge for transportations via barge based on the peak of the water and the gas oil prices. He can find the current surcharge in our price center at [www.transfracht.com](http://www.transfracht.com)

### Heavy-Lift surcharge

A surcharge is levied for the transport of 20' containers with the following gross weights:

Location (via terminals in)	gross weight	per container
Germany*	≥ 25 t	110.00
Austria**	≥ 28 t	100.00

\* Mannheim EUR 55.00 | \*\* Wolfurt EUR 0.00

A surcharge is levied for the transport of 40' containers with the following gross weight:

Location (via terminals in)	gross weight	per container
Germany*	≥ 28 t	110.00
Austria***	≥ 30 t	85.00

\* Mannheim EUR 55.00 | \*\* Wolfurt EUR 0.00

### 45' Container surcharge

Transport of 45' containers is subject to a surcharge per direction or route:

Location (via terminals in)	per container
Germany, Austria	125.00

## Trucking services

### Road delivery of heavy containers

The container gross weight allowed on the road is generally limited to a maximum of 28 tonnes. Deliveries are possible only by prior arrangement with the relevant customer service office or TFG agency, with times of delivery / acceptance agreed.

The maximum container gross weight for cross-border traffic is 25 tonnes. The relevant road traffic regulations in the countries concerned apply.

### Free waiting time in road transport

Prices for combined transport include a free waiting time of two hours at the loading point(s), including customs clearance and weighing points. For pre-carriage and pick-up of containers from depots, no truck waiting time is recorded.

- Surcharge for each additional half hour: 60.00

If delivery of the container by TFG is later than stipulated, the waiting time shall be calculated from the beginning of loading. Events that are not caused by TFG are excluded (for example, possible delays at non-TFG depots and customs / weighing points). If delivery of the container by TFG is earlier than stipulated, the waiting time shall be calculated from the stipulated time or from the beginning of loading by the customer. If the customer begins loading before the stipulated time, the waiting time shall be calculated from the beginning of loading. If delivery of the container by TFG is at the stipulated time, the free waiting time shall be calculated from that time, regardless of when the customer begins loading.

TFG reserves the right to wait at the depot for a maximum of one hour due to reasons for which the customer is responsible (no notification of container's entry to the depot, no release and / or suitable container available for pick-up at the depot). Any extra costs incurred will be charged to the customer.

## Self-delivery/-pick up in the westports

TFG Transfracht offers the possibility of self-delivery/-pick up by customers at selected terminals in Rotterdam and Antwerp. For self-deliveries, the customer is charged a full cycle handling in each case.

### Rotterdam

Terminals with possibility of self-delivery/-pick up	Full Cycle Handling per Container
Euromax Terminal	125.00

### Antwerpen

Terminals with possibility of self-delivery/-pick up	Full Cycle Handling per Container
PSA Noordzee K913	135.00

Any storage fees/storage charges incurred at the terminals will be invoiced separately. Conditions can be found under "terminal terms and conditions".

## Multi-stop services

Services to additional loading points are subject to surcharges. These are calculated as follows:

km	up to 10	up to 25	up to 50	up to 100	up to 150	up to 200
Germany	74.00	114.00	156.00	241.00	362.00	486.00
Austria	74.00	111.00	149.00	228.00	342.00	459.00
Switzerland	74.00	117.00	228.00	444.00	659.00	879.00

- Distances are calculated as the one-way distance between the loading points.
- The above prices do not apply to cross-border traffic.
- Several loading points within a company's premises will be counted as one stop.
- This provision applies to a maximum of three loading points.
- Prices for more than three loading points or distances of more than 200 km can be provided on request.

## Weighing services (SOLAS)

TFG Transfracht offers weighing services for combined transport, in compliance with SOLAS regulations. The customer using the weighing service has sole responsibility for fulfilling the obligations arising from the SOLAS guidelines.

TFG's SOLAS-compliant weighing services are subject to additional charges:

Location	per container
Germany	85.00
Austria	70.00

The above prices include the approach to the weighing station, the execution of the weighing process, the preparation of the weighing notes with the gross weight of the container, and the transmission of the weighing notes to the customer.

The provision for the free waiting time for trucks shall remain unchanged, regardless of whether SOLAS weighing services are used or not.

TFG Transfracht shall not be liable for any costs or delays incurred during the course of the weighing process (e.g. increased waiting times, new arrivals) or for any further costs that may result (e.g. due to delayed shipments to shipowners or storage/non-loading charges in seaport).

## Weighing by a third party (customer arranges for the weighing procedure to be taken over by a third party)

If the weighing facility is located within a 10-kilometre radius (one way) of the relevant TFG terminal

- per journey: 74.00
- weighing facility >10-kilometre radius (one way) upon request only

**Road deliveries without rail; hitching and unhitching**

A surcharge shall apply for road deliveries without a link to rail transport and for cases in which, according to the customer’s requirements, the container remains on the chassis with the tractor removed at the loading point or the vehicle with the container on is moved.

Prices apply per container and delivery plus any national road tolls and diesel.

The starting point in the calculation of these prices is the respective terminal. The prices for pick-up/drop-off at a non-TFG depot are calculated based on the distance to the TFG terminal. Cross-border road transport is available on request.

Location	Distance one way – km									
	20	40	60	80	100	120	140	160	180	200
Germany, Austria*	187.00	229.00	270.00	312.00	354.00	395.00	437.00	478.00	520.00	624.00

\* Prices for distances over 200km for Austria can be viewed in the price centre

**Chassis rent**

The first 24 hours of chassis rent are included in the surcharge. Saturdays, Sundays and Germany-wide public holidays are free of charge. Chassis rent per additional 24-hour period:

Location	per container
Germany, Switzerland	65.00
Austria	125.00

**Truck shuttle**

Start of shuttle: Positioning of first container with unhitching at the loading point.  
 Ongoing shuttle: A container is positioned and exchanged with the container already there.  
 Completion of shuttle: When it is no longer possible or necessary to exchange containers, the last container is picked up. This completes the shuttle. Only one hitching/unhitching surcharge will be applicable for the entire positioning operation. If any individual containers remain at the loading point for more than 24 hours before being picked up, chassis rent will be charged.

**Pick-up and drop-off of empty containers**

A surcharge is payable for the pick-up or drop-off of an empty container in combination with a full container transport. The pick-up or drop-off can be conducted at the transshipment terminal for the related depot for the same surcharge. For charges for non-rail road deliveries between terminal and depot, see road deliveries without rail. Empty containers can be picked up or dropped off in combination with a full container transport at other depots than those listed in the table. Prices are calculated as multi-stop services.

Location	Pick-up / drop-off		per container
Mannheim Hgbf Ubf	Mannheim	DB IS / Contargo / DP World	0.00
	Ludwigshafen	Contargo / KTL	0.00
	Germersheim	Contargo	225.00
	Frankfurt	DP World	200.00
	Kornwestheim	DB IS	355.00
	Heilbronn	DB IS	420.00
Munich-Riem Ubf	Munich	CDM / Kloiber	0.00
	Parsdorf	CHS Südcon / CLM	95.00
	Augsburg	Kloiber	255.00
	Burghausen	KTB	315.00
Wolfurt CCT	Wolfurt	CCT	0.00
	Ulm	DB IS	515.00



**Special equipment**

TFG can provide special equipment for transfers at seaports at certain terminals subject to an extra charge. Due to the limited availability of special equipment, its hiring can be arranged only with due notification and confirmed time of use (minimum four working days), agreed with the responsible TFG agency. Depending on the technical and organisational situation, the availability of the necessary equipment cannot always be guaranteed. Due to limited availability, special equipment can be provided only if the need for equipment is expressed and the date is coordinated at least four business days in advance. The provision for truck waiting times remains unchanged when special equipment is used inland. The maximum gross weight including container tare applies.

Location	Tipping chassis			Side loader		
	20'	40'	High cube available	20'	40'	High cube available
Mannheim Hgbf Ubf	75.00(29 t)	-	-	On Request	On Request	On Request
Munich-Riem Ubf	75.00(29 t)	75.00(29 t)	-	185.00(25 t)	185.00(25 t)	185.00(25 t)

\*Including 1 lift, each additional lift upon request only

**Delivery on Saturdays**

- Surcharge per container (upon agreement & availability) 100.00

**Night delivery (6 pm – 4:59 am)**

- Surcharge per container (upon agreement & availability) on request

**Terminal services**

**Container handling at inland terminals**

The following types of handling are available at inland terminals:

from / to	from / to
Wagon	Container yard / truck chassis
Container yard	Truck chassis

Handling without additional costs		
from / to	to / from	Reason
Wagon	Container yard / truck chassis	One handling operation is included in the transport price for loaded containers in CT or C/S (rail handling).
Container yard	Truck chassis	Handling operation during free days granted (including day of entry) for the handling of loaded containers in CT

Invoicing system for handling operations at terminal (x = charges)					
Containers		Loaded / empty		Containers	
Entry	Exit			Entry	Exit
Rail	Truck	Loaded / empty	Within free storage time	-	-
Rail	Truck	Loaded / empty	Free storage time exceeded	-	x
Truck	Rail	Loaded / empty	Within free storage time	-	-
Truck	Rail	Loaded / empty	Free storage time exceeded	x	-
Truck	Truck	Loaded / empty	No free storage time	x	x

- Note regarding Austrian terminals: If containers are not delivered to the terminal on the day the train departs or not picked up on the day the train arrives, a handling surcharge will be charged in accordance with the applicable terms and conditions of the terminal. If additional handling is required (e.g. customs inspection), a surcharge will be levied. The handling operation is invoiced separately, a handling surcharge will be charged in accordance with the applicable terms and conditions of the terminal.

**Container storage**

Temporary storage is available at inland terminals served by TFG for containers in CT and C/S transport. If the storage space is full, the customer is required to stop further containers from arriving at TFG’s request.

Invoicing system for container storage at terminal			
Direction	Entry	Exit	Storage provision
Import	Rail	Truck / rail	Free of charge on a number of calendar days specified per terminal (including the day of entry)
Export	Truck / rail	Rail	Free of charge on a number of calendar days specified per terminal (including the day of departure)
Others	Truck	Truck	Directly subject to costs

- Load units that enter a terminal on a nationwide public holiday will be invoiced as incoming load units on the next business day.
- Loaded containers that arrive by rail on a Friday later than 3 pm or on a Saturday or Sunday will be invoiced as if they had arrived on the following Monday. (For the Basel terminals, loaded containers that arrive by rail on Fridays or Saturdays will be invoiced as if they had arrived on the following Monday.)
- In the case of empty containers, TFG must be informed when the order is placed whether the containers are depot or positioning containers. If no instructions are provided, incoming containers will automatically be stored at the depot. Short-notice access to unannounced positioning containers or numerical access will not be possible in the depot area.
- If a transport-related storage at the hinterland terminal is subject to charges, additional handling charges will be incurred.
- The charge for storage until onward carriage is incurred on an ongoing basis and results from the storage surcharges and additional surcharges for mid-/long-term storage.

**Terminal terms and conditions**

Location	Storage						Handling*
	Storage surcharges per TEU/day				Long-term storage per TEU/day		
	Empty	Loaded	from day (incl. day of entry)		Surcharge (add. to storage surcharges)	from day (incl. day of entry)	
			Empty	Loaded			
Wolfurt CCT	4.00	4.00	2	2	12.00	4	34.00
PSA Noordzee K913	3.52	3.52	6	6	14.50	15	135.00

\* Truck-truck two handlings

Location	Storage									Handling
	Storage surcharges per day			Mid-term storage per day			Long-term storage per day			
	20'	40'	from day (incl. day of entry)	Surcharge (add. to storage surcharges)		from day (incl. day of entry)	Surcharge (add. to storage surcharges)		from day (incl. day of entry)	
				20'	40'		20'	40'		
Munich-Riem Ubf**	18.60	29.60	3	8.50	19.20	5	27.90	48.80	14	0.00*
Mannheim Ubf	7.00	12.70	3***	5.40	13.40	5	12.00	22.90	14	0.00*
Euromax Terminal	6.50	13.00	2	6.50	13.00	7	19.50	39.00	14	125.00

\* Truck-truck two handlings each EUR 31.00

\*\* additional flat fee for removal of containers after a specified period (see transfers at Hinterlandterminals)

\*\*\* In export direction storage surcharges are charged from day 4 (incl. day of entry)

**Reefer containers**

TFG offers transport of reefer containers, yet explicitly does not assume any liability for damage resulting from unavailable cooling or heating systems. No cooling or heating system is available during transport. Furthermore, not all terminals can provide hook-ups to cooling systems. Reefer connections at terminals, if available, can be provided on request and for a surcharge. If additional handling is required, TFG reserves the right to pass on any costs incurred to the customer.

**Transfers at hinterland terminals**

**Munich**

Because of the limited storage capacity at DUSS terminals, the operator of the terminal will transfer all containers after a set storage time to an additional storage location. The operator of the terminal charges TFG a fixed rate for this transfer, and these surcharges are passed on to the customer.

Location	Import		Export & Truck-Truck	
	per container	incl. day of entry	per container	incl. day of entry
Munich	65.00	5 <sup>th</sup> day	65,00	3 <sup>rd</sup> day

**Loaded-Container Storage**

For orders with delivery organised by TFG (CT transport), we offer the possibility of storing load containers on separate parking areas.

Location		Fixed amount			Storage surcharges per day		
		Days free of charge (incl. day of entry)	Transfer + Handling*		from day	20€	40€
			20€	40€			
Munich	CDM	5	209.00	219.00	6	8.00	13.00

\*Transfer to the load storage area and incl. inbound and outbound handling

The total CT rate will be invoiced after 14 days at the latest. All further costs incurred after the free of charge days will be charged separately.

**Customs services**

**Presentation of goods to customs and customs inspection**

A surcharge (per journey) is levied for delivery of goods to the loading point's local customs office:

- Germany, Austria, Switzerland 74.00

Presentation of goods to other customs offices will be charged as multi-stop (p.5). We keep the right to charge for any parking fees incurred.

In the case of cross-border deliveries, the rates stated in our price lists are always calculated via the nearest border customs office in terms of traffic geographical location. In the case of order specifications that deviate from this, we will pass on any additional costs incurred due to additional kilometers.

**Customs document**

Location	NCTS -T1		ECS / APCS
	from western ports	from terminals	
Germany	18.00	45.00	-
Austria	35.00	45.00	German seaports and Westports: 22.00 South ports (Terminal Clearance Charge): Only Export 30.00 / 75.00*
	- value of goods up to EUR 300.000, max. 3 items value of goods up to EUR 300.000 - each additional item EUR 5.00 value of goods over EUR 300,000 plus 0.025% of the total value of the goods - Surcharge of EUR 60.00 for alcoholic beverages from 10% ABV		- per container - incl. 1 container - 1 dangerous goods item - up to 4 tariff headings EUR 18.00, surcharge for each additional item *dangerous goods / open top / reefer



### Additional services

▪ Stock removal / entry slip at Austrian terminals	9.25
▪ Import / export clearance for transports via Austrian terminals (import clearance only with own customs clearance account)	
- including 3 customs tariff numbers	55.00
- each additional customs tariff number	8.00
▪ Clarification of unfinished NCTS-T1	60.00
▪ Changes after the deadline to create NCTS-T1	12.50
▪ Cancellations after the deadline to create NCTS-T1	35.00

### Needed information and deadlines to create NCTS-T1

The following deadlines apply for the transmission of customs data:

NCTS-T1 from German seaport

- 2 working days (12 pm) before the date of dispatch

NCTS-T1 dt. Hinterland or export Switzerland

- 5h before cut-off time according to the valid timetable

For the creation of a NCTS-T1 additional data is required:

German description of goods in accordance with leaflet on customs declarations / ATB-No., if necessary, splitting / value of goods + currency per goods position / customs office of destination / T1 consignee / weight per commodity item / 6-digit customs tariff number per item of goods / GGED Yes / No.

If the required customs data are not available to the TFG by the specified deadline or if changes are made after the deadline, there is no entitlement to rail transport on the booked date of dispatch.

If the data transfer is not carried out via our E-Services or Interface, see section administration surcharge (p.11).

NCTS-T1 shall be terminated by the customer no later than the specified day of presenting the goods again to customs.

### Customs presentation (T1-NCTS)

If a consignee is not an Authorized Consignee (AC) in the T1-NCTS customs procedure, the journey to the customs office (customs presentation) must be booked by the client with the complete address as a separate delivery address.

If such a journey is not booked, TFG automatically assumes that the consignee has AC status and hands over the T1-NCTS transit accompanying document to the consignee against receipt. The consignee then has the obligation to terminate the T1-NCTS in due time at the customs office of destination.

### Temporary custody

Temporary custody is possible at the inland terminal in Mannheim for up to 90 days. In addition, charges for storage per TEU and calendar day will incur as per published terminal conditions of the respective terminal.

- Surcharge per container 50.00

For a creation of the NCTS-T1 in connection to the custody please check under point Customs documents (p.13), NCTS-T1 ex terminal.

### Container high security seals

A surcharge will be levied for the attachment of container seals at inland terminals:

- per container seal 35.00

## Services relating to dangerous goods and waste

### General information on dangerous goods and waste

- TFG transports dangerous goods of all categories and waste. Animal by-products according to the Animal by-products Regulation (TierNebG) are excluded. Category 3 animal by-products may be transported in compliance with Regulation (EG) No 1069/2009, and Regulation (EU) No 142/2011. Chilled or frozen animal by-products of category 3 are excluded.
- The transport of containers carrying dangerous goods in Class 1 (except Class 1.4 S) is only possible in combined transport on request.

- TFG only transports waste that does not require special supervision as combined transport. Waste requiring special supervision can be delivered as combined transport only following examination of the individual case and with the agreement with TFG's dangerous goods safety adviser. A list of all waste categories is available in the dangerous goods database at [www.transfracht.com](http://www.transfracht.com). The order data for each waste transport order must list the number allotted under the German Regulation on the European List of Waste (AVV).

TFG does not transport dangerous goods in the following classes:	
Class 1	Transportation is not possible
Class 2	Chlorinated products (UN number 1017)
Class 4.1	Self-reactive group with temperature control (UN numbers 3231 - 3240)
Class 5.2	Transportation is not possible
Class 7	Transportation is not possible

- When dangerous goods are transported, the customer must provide all necessary information in writing and to observe all national and international regulations.
- Where use is made of exceptions or special approval, all deviations from the applicable legislation must be stated and a copy of the relevant document attached to the transport. All waste shipments must be accompanied by the full approval. Confirmation of acceptance of the waste by the final recipient must also be submitted.
- For transport by sea, a container packing certificate under section 5.4.2 IMDG Code shall accompany the rail and road transport document. This applies only to ISO containers, not to tank containers.
- The container must be labelled for transport by sea (IMDG) at the beginning of transport. Any load unit labelling that is incomplete will be completed by TFG in consultation with and on behalf of the customer.
- Extra costs can arise in the transport of any dangerous goods and waste due to the need for special equipment and/or special regulations (e.g., co-driver, equipment, routing, special approval).
- It is imperative that the TFG Dangerous Goods Officer be notified via our customer service in the event of any accidents
- TFG's dangerous goods safety advisor must be informed of emergencies or accidents (E-Mail: [Gefahrgutbeauftragter-TFG@transfracht.com](mailto:Gefahrgutbeauftragter-TFG@transfracht.com))

### Safety surcharge

A surcharge is levied for the transport of dangerous goods and waste. (No safety surcharge is charged for combined transport for self-collectors and/or self-deliverers and siding traffic).

Location	CT
Germany, Austria	55.00

### Temporary storage

#### Import

Containers carrying dangerous goods must be collected on the day of arrival at the terminal, but no later than on the business day following the day of arrival, during opening hours. Delay charges as stated below shall be payable if these times are exceeded. The period of delay shall be each calendar day (or part thereof), inclusive of the day on which the container is picked up.

The following delay charges apply at the terminals Mannheim and Munich:

Period of delay	Delay charge (EUR) per load unit
On 1st calendar day	24.00
From 2nd calendar day	80.00
From 3rd calendar day	140.00

At terminals not listed above, containers must be picked up from the terminal within 24 hours. Any delay charges incurred for containers not picked up within this period shall be passed on to the customer.

#### Export

Containers carrying dangerous goods must be delivered to the terminal on the date of departure. Delivery the day before, 24 hours prior to departure at the earliest, requires the consent of the terminal operator. In this event, a handling and storage charge per TEU and calendar day equivalent to the storage charges for loaded containers published for the terminal will be incurred.

## Transport of explosive substances and objects containing explosive matter

Transport of substances and objects in Class 1, Divisions 1.1, 1.2, 1.3, 1.5 and 1.6:  
(only for rail transport, additional surcharges for CT transport)

Location (via terminals in)	per container
Germany, Austria	200.00

### Container relabelling

- per container 95.00

### Delivery of tank containers with dangerous goods

- surcharge per delivery excluding safety surcharge per container (Munich) 73.00

## Additional services and surcharges

### Cancellation and rebooking surcharge

Changes to the dispatch day and cancellations are exempt from charges up to the TFG booking deadline. After this time, any changes to the dispatch day or cancellations are no longer free of charge but shall be subject to a cancellation surcharge. This surcharge will also be charged if containers are not delivered to the terminal before closing time for acceptance ([www.transfracht.com](http://www.transfracht.com)) on the booked dispatch day, if shipment is not possible due to incorrect/missing shipment data (e.g. missing or incorrect customs number / container release / commitment note / password / PIN missing/wrong), or if defects in the load units lead to non-shipment.

- per TEU 130.00

If a container that was already scheduled for truck delivery is cancelled or its handling cannot be executed due to reasons for which the customer was responsible after booking was completed, a loss of freight charge will be invoiced. If a container has already been loaded for truck delivery, you will be charged according to Surcharge "Road deliveries without rail; hitching and unhitching" for the complete transport. If no physical journey has taken place, no toll, truck capacity and diesel surcharges will be charged.

The full price will be charged for failed transports in the case of port transfers. In the case of cancellations of transports with return to the point of departure, we charge according to the actual costs incurred.

### Cargo Opening Surcharge

- Cargo Opening Surcharge - per Container 150.00

Up to 24 hours before the booking deadline, changes to the cargo opening times can be made at no additional cost. After this time, changes and corresponding necessary rebookings are subject to charges. This results from the given delivery times of the terminals in Rotterdam and Antwerp. For Rotterdam a delivery at the earliest 48h is valid; for Antwerp a delivery at the earliest 7 days before Cargo Opening (subject to change), which must be strictly adhered to.

\*Please refer to page 19 for detailed information on the required information in case of change.

### Order modification surcharge

When a customer makes modifications to an order (dispatch date, destination station or train) the DUSS terminal operator calculates a flat surcharge following the delivery of containers to its inland terminals. This surcharge is passed on to the customer.

For the terminals Mannheim and Munich:

- per container 31.00

In case an additional transfer of the container within the terminal will be necessary, the costs will increase by a flat-rate transport fee of

- per container 50.00

### Administration surcharge

TFG charges a flat administration surcharge for all orders that are not placed via the Infokette interface or via [www.transfracht.com](http://www.transfracht.com). Furthermore, we reserve the right to charge the organisation fee if additional work is required due to missing / incorrect order data.

- per container 30.00

## Energy surcharge rail

TFG levies a traction energy surcharge per TEU and route:

Location	per TEU	Location	per TEU
Mannheim	6.90	Wolfurt	9.50
Munich	9.23		
Cross Connections			
Munich - Wolfurt v.v.	2.50	Neuss - Mannheim v.v.	3.41
Neuss - München v.v.	7.70	Neuss - Wolfurt v.v.	7.48

## Eco solutions

With its ECO Solutions products, TFG offers environmentally friendly transport by rail and road.

- **TFGeco train** CO<sub>2</sub>-free/neutral rail transports from 1.79 per TEU
- **TFGeco truck** CO<sub>2</sub>-neutral road transport from 0.53 per container

With CO<sub>2</sub>-free transports, customers receive a TÜV certificate documenting the reduction in CO<sub>2</sub> emissions achieved by their transports. TFG would be happy to provide more information.

## Congestion Surcharge

Due to the current high utilisation of the port terminals, the congestion of the inland terminals and the associated irregularities in rail handling, a congestion surcharge has been introduced for transports from / to Hamburg until further notice. The surcharge also applies to our Austrian inland terminals in Salzburg, Enns and Vienna, and to the northern ports: Hamburg, Bremerhaven and Wilhelmshaven. The situation is constantly being reassessed and information will be provided on further developments. You can find current information at [www.transfracht.com](http://www.transfracht.com).

## Additional ancillary charges

TFG reserves the right to calculate supplements and/or additional ancillary charges to compensate for increases in diesel price including CO<sub>2</sub> Tax and energy price and for the costs of congestion at seaport and inland terminals. Any such supplements or additional ancillary charges shall be listed separately on invoices. Prices quoted by TFG do not take into account the possible introduction of additional costs due to regulations and measures being imposed by local or national authorities. Should any such new costs be introduced, TFG reserves the right to levy the corresponding ancillary charges without delay.

## Booking system and requirements

### Information required

Bookings must be made via EDI or on [www.transfracht.com](http://www.transfracht.com). For bookings to be correctly accepted and executed, the following minimum details are required:

*Freight payer, route, pick-up / drop-off depot for empty containers, loading/unloading point(s), net load weight, container length, height and type, shipping line, vessel, overseas port, dangerous goods or waste: full details, details of out-of-gauge cargo if applicable, preferred day of dispatch*

### Adjustments Cargo Opening Times:

To ensure smooth loading, it is mandatory to submit the following information incl. subsequently received changes at least 24 hours prior to booked train departure:

Cargo Opening time (posted time on the part of the shipping company), changes to cargo opening time or ship arrivals incl. shipping company booking number, exemption references and/or container/seal numbers incl. customs information.

*Additional data for import bookings only:*

*Container number for loaded containers, customs clearance data Orders are for loading empty containers from non-TFG depots must also be sent to the depot, which is responsible for checking the loading capacity.*

*If a customs inspection (document or scan inspection) already exists for a container, this must be notified to TFG in advance during booking. In this case, customs handling / transport execution on the part of TFG is not possible. After successful inspection and release by customs, a corresponding transport can be carried out by TFG.*

### Booking deadline – Rail

<b>11 pm on business days</b> (Monday-Friday)	
Import	3 days prior to the dispatch day for bookings placed via EDI or online (The time at which containers must be ready for loading at the seaport is the same as the booking deadline.)
Export CT	Prior to the day of the road delivery
Export C/S	Prior to the dispatch day or Thursday if the dispatch day is a Saturday, Sunday or Monday

### Booking deadline – Barge

<b>12 pm on business days</b> (Monday-Friday)	
Import	One day before the dispatch day. If the departure will be Monday or weekend, then it is Friday at 12 pm

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